

## Appendix E- Further comments to Q6

Responses
Too many to mention, elderly, transport to other sites, parking etc.
Less available doctors
More pressure on Lower Green more patients and less doctors
Too many patients for Lower Green. Hard to get appointments. New patient so can't give much info.
Convenience being nearer to home. Less distance to travel if given an emergency appointment. Possibility of waiting longer.
Not getting appointments
Local GP clinic for elderly easier to travel to
It will make life very difficult
As stated
If can't fit appointment at Lower Green then always accommodated by Wood Rd.
Convenience, when unable to obtain an appointment at Lower Green
Service is incredible at Lower Green currently. Concern would be this failing.
Longer delays, reduced efficiency, lack of quality service, overworked staff, lack of parking, long pharmacy waits
Longer waiting times to see doctors or nurses
Less surgery time
N/A
Same as reasons above
With more people at Lower Green it will be harder to get an appointment, further to travel less parking
Appointment times, further to travel, less parking
Just think its a really bad idea..dont think we..the patients..have been considered at all in this process. I work in Tettenhall wood so normally if i needed to see the Dr i would go to surgery in Tettenall Wood before work when able. Feel it will have a big impact on the chemist in Tettenhall Wood and Compton as well.
As above
Harder to get appointments at Lower Green
Further to travel to nearest surgery. Surgery is no longer in walking distance.
New branch too far as most of patients are elderly and have transport
Reduced service
1) Not enough parking spaces at Lower Green to accommodate Wood Road patients. 2) Patients vehicles are already blocking Lower Street without adding to the problem.
Maybe the possibility of not getting appointments as required, currently the service is fantastic, and if an appointment cannot be made at Wood Rd, then i attend Lower Green.
Logistics of location. In lower street.
None
Centralisation of services that loses contact with the people, that the services only exist for in the first place.
Extra pressure on appointments to get at Lower Green

The Lower Green surgery is bigger but the increase in patients will create a strain at Lower Green currently both surgeries compliment each other and patients can have access to both.
Everytime i use Wood Road surgery it is very busy and i am concerned that this would impact the availability for appointment at Lower Green. Its my local GP and would be a great shame to lose the facility.
Same as Q4
No concerns at this time.
As Q4
Transfer of date for patients, more dates
If this Lower Green is full.
Less chance of seeing a Dr in timely opportunity
See previous answer. Also people having to wait longer to see a GP if they have to go elsewhere - potentially.
Please see question 4.
N/A
No concerns at all.
Parking. Getting an appointment. Staff relocation.
None really i cant get to either surgery without a car
None
Lower Green may get to busy, difficult to park and get appointments
Its just easy to get to/parking is good, service is very good also
Patients will find it difficult to go to new branch
ANSWER AS ABOVE
Travel from tettenhall Wood to Lower Green Health Centre is far from easy, There is no direct - or indirect bus connection. Catching a NO 1 bus in tettenhall Wood means a long walk to the bus stop at The Crescent. Then the walk from The Rock involves a considerable incline - not easy when your well, impossible for elderley and those with yopung children.Car park at LG already inadequate. never any disabled or other spaces. people queing inside car park waiting for spaces all the time.When the screening X-RAY container arrives, it's worse
Not getting to see a doctor promptly. Over worked staff therefore impacting other surgery's. Patients not recieving high quality care.
as above
None
Please see previous answer
appointments - being able to get one
My only concern would be lack of appointments, and also the traffic and parking, this tends to be difficult already.
Less doctors appointments and nurses as it is hard enough to get an appointment at the moment!
I have never had a problem using wood rd but find it difficult to get to lower green
Over loading Lower greens list!
As stated in the previous box the answer to access to healthcare is not,nor ever will be public transport which is worsening by the week ,eg there are no buses to Telford on a Saturday

very difficult for the elderly, disabled & unwell people to get to lower green if they dont drive. already there is hardly any parking - roads near lower green as well as car park are full. car park is used by residents, shops, St Michaels school, not just GP surgery. very concerned that it will become even more difficult to get through on phone for appointments

i drive which doesnt bother me but as i said overleaf patients that have to travel or rely on others to take them

Alternative location is not very accessible

overloading of appointments meaning less access to GPs

Parking at Lower Green is not good now, if all the patients from Wood Road are forced to travel then it will be considerably worse. In a morning cars are parked on Lower Street and Grotto Lane as there no capacity on site. If I am unable to drive then I will have to call a doctor out or call an ambulance. If the Wood surgery does close I may move back to my old doctors at Newbridge as it will be easier to get to

The only Doctors within walking distance for me, no viable Public Transport to an alternative Doctors either

we will be having problems getting appointments

HENWOOD ROAD VERY BUSY FOR PARKING

AGAIN OLD AGE TO WALK AROUND LOWER GREEN

TRAFFIC CONDITIONS TO TRAVEL TO LOWER GREEN. INADEQUATE PARKING. WILL REDUCE APPOINTMENT AVAILABILITY. OVERCROWDING

IF TRANSFERED TO LOWER GREEN NO, PARKING AND THE DIFFICULTY WITH TRAFFIC GETTING THERE

Not easily accessible. Delays in getting early appointments. Longer waiting times for appointments. Parking issues.

Not easily accessible. Delays in getting early appointments. Longer waiting times for appointments. Parking issues.

as above plus visiting surgery due to above obsticals likely to be delayed use of 999 will be best option

it is a fifty minute walk form my home to lower green surgery and a 30 min walk using public transort plus i cannot walk up a hill i will need to change to another surgery if this goes ahead

as above

travel. not as nice as the branch

Emergency appointment ave to get to surgery in a rush and obly have one car

To crowded

Getting to lower green would be very difficult for me

worried about it taking longer to see a GP

would there be more patients at lower green

further to travel

main concern further to travel

As above

n/a

No concerns

As above, it is always busy (people in the waiting area) and will everyone who attends here be able to go to Lower Green. This surgery is a part of Compton and everyone knows it as a doctors office

people will not travel to lower street, not bother with minor problems that could escalate
as above
as above
as above
as above
After seizure I sometimes struggle with normal every day activities so by moving GP further away make a major impact to me
Longer waiting times for appointments, the effect closure will have on local businesses e.g. chemist, vandalism of empty building
see above
as above
See above
It is too far for wood road patients to come especially for the elderly
resources are already stretched at lower green closing wood road will just increase demand for services at lower green
As above
insufficient parking spaces unable to get appointments
because i can become a medical emergency very quickly lower green surgery will always get me in at wood road. will appointments be affected? will there be enough parking? must say that all staff at both surgeries are wonderful and go out of their way to help you. i understand the dilemma that tettenhall medical practice is facing though
the ability to get an appointment in a reasonable time. travel for the elderly to the surgery. Parking, strain on doctors
My elderly neighbours will struggle to get to the Lower Green Surgery
See above comments - local residents should be able to rely on a local surgery not one 2 miles away
i also add that perhaps the time consultation maybe have an impact due to workload
The extra patients at Lower Green impacting on appointment waiting times, and the difficulty in getting to the surgery
if we have to go to lower street we have to travel on the busy A41 & parking at lower green is poor. when we can't drive any more it will be very expensive to use taxis instead
quality of service will be reduce if amount of patients increase
As in previous answer
Parking
quality of care will go down- no appointments- will have to wait extra time to see GP
Frail, elderly or disabled patients will be most effected . Also those using public transport
Local residents of Tettenhall Wood and users of the surgery have told me of the negative impact the closure would have on them. Access to healthcare should be easy for disabled and elderly people!
waiting for appointments
Older people won't be able to get to another surgery

not being able to get an appointment with my regular doctor at lower st and having to wait a long time

Loss of footfall in the local area, could impact on businesses.

If children are sick and I need to get them down to the surgery our option is to walk not great when children or my self are unwell and this would mean taking more time out of work/school for an appointment. As a non driver it is difficult to get to the surgery with no direct public transport ( which in it's self would involve cost of getting there) where as wood road is a simple walk to get to

I'm concerned for the elderly and disabled being able to attend appointments

Wood Road surgery covers too many people for it to close. Different Drs should take it over as patients at Lower Green already have a difficult time getting appointments as it is, then to add the majority of Wood Road surgery all fighting for appointments patients care is going to fall short. Merging the surgeries is no good for patients at either surgery.

Getting an appointment when required

Can't see what different it going to make by closing surgery, still same amount of doctors, transport,

The volume of patients adding to lower street surgery.if we can not get gp's at wood road how are we going to recruit new at lower green what will happen to the building at wood road extra volume of traffic especially at school times

The distance you have to travel if you do not have transport, only go to the surgery if you are ill ,

Appointment availability and car parking

Access for residents with limited access to transport. Over capacity and lower green surgery.

The parking at lower street is not enough!

To close Wood Road Surgery would demonstrate a total lack of thought and concern to all the patients who rely on this Branch. No consideration is being made to the inconvenience and extra cost and stress it will put upon the many people who rely on Wood Road Surgery. There is no alternative Surgery for me and my Family other than driving the distance to Lower Green and suffering the traffic problems and poor parking (from the extra patients that would be forced to use it).

Local people have been using this surgery for years, elderly people won't be able to travel to lower green

I currently have a car but parking is an issue right now and will only get worse when thousands more people use the surgery

As explained above it would have a negative impact for the access to healthcare for the Tettenhall residents who rely on the surgery and its location.

Loss of local practice will be increased travelling in the opposite direction to my business and my daughters school lower street is already congested with lack of parking and waiting times . Also elderly , disabled and those without own transport will not be able to get to lower street or another practice locally

refer to 5 above

Please see answers to above. Elderly patients, non car users struggling, my personal mental health and the upheaval and not bring able to walk with anxiety taking a bus is sometimes impossible.

Lower green is a large surgery, so it will be less personal . Continuing of care may be compromised.

I would be very concerned if the proposed closure leads to longer waiting times
I am 92 years old, getting to lower green would be impossible
I have mental health issues along with other medical conditions. Wood Road closing would be devastating for me, its already had an impact on my mental health, im so anxious about it.
As above
Patients may have difficulty in getting to Lower Green
Elderly people having to travel further with little or no Tran post options
Parking issues, congestion for local residents and possible more people parking on the roads. Difficult for people without transport and who have mobility issues. Possibly more difficult to get an appointment
THE ELDERLY WITH NO TRANSPORT
Patients deserve a GP practice within walking distance.
It will be difficult to get early appointments at Lower Green because of the large number of people
No local access to services. Insufficient capacity at lower green to deal with additional patients
Elderly access to a local doctors
Locally available user friendly services from this location. Parking is better, building access easier.
As above
Valuable public service
I am concerned that public misunderstanding and political point scoring will use the surgery to score points rather than consider the continued delivery of safe and effective services.
The distance to Lower Green is too far. The travelling to Lower G is not accessible with public transport-the bus that goes 'near' L G is not often and ends travelling mid afternoon. Cost- it will cost me and others bus fayre, taxi fayre, will be another extra cost from finances that I and many others cannot afford. The surgery has closed on a wednesday pm and all day friday and we as patients did not oppose this as we are considerate to the Drs and staff. Maybe we should've responded to these closure times negatively and the Drs may have been more considerate. We need a local Drs within walking distance many many people innT wood are elderly, infirm, mobility issues and do not drive. Parents at local schools can 'pop in' for an appointment without missing out on their childs education or time 'off' work is minimal due to the locality of the surgery. The care we have at T wood is good and will be not be improved at all just by changing the locality of our Drs.
I think that appointments have been deliberately fielded to lower street surgery so the figures show the Low attendance of patients using Tettenhall Wood surgery , my last 2 appointments have been at Lower Street and now choice given
Capacity to deliver on one site. Difficult to get to lower green unless able to go by foot. This okay if we'll but when your going to drs - you tend not to be well
My concerns are voiced in answer to question 5 above
I worry I'm a system where it's alrwyd nigh on impossible to get an appointment will mean none of us will ever actually be able to see a doctor when we need one. There will be no extra doctors on site (there are no rooms for them to work from) so essentially you're halving the service for anyone local. Disgusting

It can be difficult to get appointments with 2 surgeries as an option for appts so having only 1 surgery and all pts will make it even harder. Plus for older patients it will be difficult for them to travel

Car parking. Restricted services.

Increased car parking problems at lower street

Car parking at Lower street is already difficult this will get worse which is a concern for patients attending but also the local residents.

As outlined above I am seriously concerned about the impact the closure will have on the physical and mental health of the patients registered at Wood Road - the extra travel and stress of doing that journey, some who need treatment may chose not to due to the issues associated with travelling to the Lower Green surgery.

No public transport to Lower green

There has been a doctors surgery in Tettenhall wood since before I was a child 50 years ago. At what point did this become a "branch" surgery. Let's be honest, the real reason that the surgery is being closed is because the land will attract a significant price from developers who can build some more low rise flats or something equally over-priced. It's disgusting. If you were proposing replacing the surgery with a walk-in centre then I \_might\_ consider the proposal - however this is just cutting a vital local service in order to make a profit.

I've had to drop a relative off at lower green and the parking is atrocious. Once you centralise all the patients it'll be even worse.

I'm concerned about vulnerable patients being able to access other surgeries if this one is closed

Locality , other surgery is too busy will impact on waiting times for appointments and also waiting to actually go into your appointment staff will be put under pressure including GP's, personally lower green is not easy to get to , currently wood road is near to home ,school & on route to work . Will have to find alternative GP which do not want to do as I've been with surgery for 52 years !

To far to travel to lower green!! Lower green is already over run so it's going to be even harder to get an appointment

There are too many people in the area to not have a GP surgery

This is all about the god saving money. No consideration has been taken about patients being able to access the service when they are unwell. Stress of getting to the surgery will increase. Appointments will be missed if patient feel too unwell to travel on the bus the try to cross main roads and walk up a hill. Patients will end up attending A&E and putting more pressure on the trust!! Imagine every time you want to request a script you have to get the bus and walk up and down the hill and try to cross the roads, then do it all again to collect your medication!! Patients needs are not being put 1st!! I don't think that lower green can cope with the extra patients as it is poorly located, disabled access is very poor, no public transport to surgery and parking is extremely limited!!

As above

My family also use this surgery and have an elderly parent n child which mean it would have an affect or delay in illness

As above

Journey down to lower street

Everything

Travelling, parking

car parking @ lower green no bus conecions able 2 walk 2 wood rd

Accessibility, parking, locality.
In addition the lower street surgery will be over busy.
Our small community is already struggling with closures of facilities. Another empty building that could be used in the community.
Parking at lower green is terrible now so will only be worse once surgeries are merged.
Please see above
As answer to question 5
Parking at lower green. More difficult to get my children there. Traffic from tettenhall.
I have concerns that the surgery at Lower Green will become too busy, as there will be 4000 extra patients on the books. This will mean longer waiting times to see a GP or nurse.
Over crowded waiting room, busier switchboard, busier pharmacy which is already over stretched, arking issues.
Personally I find wood road surgery very convenient, I can get there easily with parking on site. I can always get an appointment and receptionists are very helpful. Parking is not so easy at lower green street.
I am concerned that I will have to travel further with inadequate car parking and a change in pharmacy.
My inability to walk from home to lower green due to my age and I have no other means of transport. I hope to continue to use Tettenhall village pharmacy.
Lack of public transport, so people who cannot drive themselves there are disadvantaged. Difficult to arrange appointments at Wood Road as it is, so sharing burden with Lower Green would lead to considerable problems.
Numerous. Difficulty in access to GPs as no easy transport to Lower Green other than car. Although it doesn't look far on a map, getting frpm tettenhall Wood to Lower Green surgery is very difficult. Car park at LG always full already. Traffic on Lower Srtreet already terrible with queued cars at all times of day. Recent massive influx of elderly people at new builds flats at Upper Green left with no easy access to GP surgery. Loss of access at Wood Road will just send people to A & E. I have many more concern too.
Limited access to the other surgery may stop people visiting the surgery and increase calls to emergency services.
The surgery is closer to my home and therefore more accessible for me.
GPs will be less accessible to patients
Obviously losing GPs but also the knock on effect with local businesses and services.
Would staff keep their jobs
Traffic and parking are very easy when you are elderly.
No public transport, parking, very busy road.
Concerned about parking space at Lower Green. Concerned about patients who do not have transport - no direct bus.
It was the uncertainty but as stated once I had time to talk to staff i was able to understand and see the benefits for me and my family.
My concerns are- for the older patients for whom distance/accessibility etc will be impossible and very stressful.



May have to close pharmacy which would seriously impact on the local residents as we in an elderly area.
A lot further to go, can lower green cope with double the patients.
It will not be at all easy to the lower street bus service, is only once an hour. I cant walk far, Taxi is difficult to arrange and i don't know how to arrange to come home as i don't own a mobile phone. Very stressful
Lower green is not local and has inadequate parking and poor bus service.
Further to travel, parking at lower green
4000 going on top of the 12000 will make it very hard to make appointments on the same day. Cannot see it working.
Accesability - too far to walk not on a regular bus service from wood road. Parking at lower green is limited.
There is the need to keep both wood road and lower green open.
The Lower Green surgery has only limited availability of parking aand the local traffic is vry heavy
Young mums accessing the surgery, elderly or disabled, people with no car, taxi fares.
Rush hour problems. Car park will not cope with extra patients. Bus routes incompatible for elderly.
Appointment waiting times will become unacceptable.
All the housing developments and estates of Tettenhall wood need a convenient doctors surgery. Not one that is so far away it needs a taxi to get to people there. People cant constantly afford taxis. Bus service is rubbish.
Buses infrequent, more difficult for older people to get to.
To travel is going to be difficult and car parking when I need an appointment.
Ability to get an appointment. Additional Travelling. Car parking facilities.
Parking.
see above q5
Longer waiting times for appointments, difficulty in parking at lower green.
what will be the affect on appointments
It is very hard to get to lower green especially if you do not have a car, wood road is essential for local people.
How elderly people will access care from a GP.
Other surgeries will not be able to manage. Surgery mostly used by the elderly and it would have a huge impact on them.
Having to find another surgery for a family of 5.
Parking at lower green surgery.
Many older people will find it hard to get to lower street. The parking is already horrendous.
New surgery may refuse to do home visit in a timely manner.
I will find it very inconvenient and difficult to keep all my appointments.
Limited parking
Very hard for walking trouble patients.
Added pressure to lower green. Patients having to travel further, longer waiting times for appointments.
car parking very difficult at lower green as often no space available. Concerned it will be impossible to park.

The distance of the surgery- I find it difficult to get any further than wood road.
This is not walking distance for me.
The other surgery would be busy not getting appointments when needed.
Cutting down services isn't ever good.
Lack of appointment availability. Further to travel.
Lot of traffic when we come to the other surgery.
Lack of appointments and long waiting times.
Reduced availability of appointments.
All of it
The branch on wood road serves all of upper Tettenhall, closing this forcing all patients to move to lower green would cause longer wait times than there currently is, also it is difficult for myself to get to the lower green surgery.
The concerns I have are with the ongoing viability of the whole practice. The decision being made is solely down to government cuts in NHS funding and the demand for health services, including general practice to be profitable. That, coupled with a toxic environment, leading to a lack of qualified doctors, means that practices cannot attract new partners. This is the problem that the practice are being forced to address.
difficulty getting to lower st
Car park overspill is dangerous
The elderly will not be able to travel down to lower green and people that have breathing problems like me.
As 5 above
More patients being fed through 1 practice which should lead to longer waiting times.
Extra travelling for local patients
Lower Green is impersonal and busy, parking is limited and use of the car has a negative effect on the environment.
Additional travelling to Lower Green
Unable to get to alternative site, aged 91 and suffer from macular. worried i may not get drs to call out to me in a timely manner
extra pts being seen at lower st with no extra drs or space to accomadate thes patients . Car parking is already limited and extra patients visiting practice will impact this more
Poor parking facilities I have difficulty to walk taxi/fares.
Very soon I will be unable to drive and will have to rely on taxi's or someone to help.
I have been using surgery 53 years my husband wont always drive that my concern.
Loss of services for local people. Insufficient public transport. Unacceptable poor/infrequent public transport.
Difficulty in getting to lower green surgery.
Difficulty in getting to lower green surgery.
Lower green to far to go.
Access to getting to lower green for the elderly. Parking.
I have made enquiries and castlecroft surgery will not be able to take me one as a patient if i was forced to leave wood road.

Wood road is a good positions for surgery. Moving to lower green 2/3000 patients will impact on lower green, parking, costs, waiting time, still think wood road should expand with more services for community making surgery cost effective.

Lower green will be oversubscribed, waiting for appointments will be even longer.

It will result in many more (time consuming) home visits being requested for GP's and nursing staff.

I think the loss of the surgery would be most detrimental to the community. I expect the chemist would have to close too causing major problems for people with restricted mobility.

Older people will struggle to get to lower green nearest bus stop over 10 min walk and up a hill on return. Without a car, taxi, bus and long walk lower green is a nightmare to get there.

Travel.

Travel distance to alternative surgery and lack of appointment flexibility.

Lower green is already busy, merging with wood road would make it even busier. Lower green car park would not be adequate , offsite parking would be difficult. If needed I can walk to wood road I would not consider walking to lower green. Closing wood road would penalise Tettenhall Regis residents.

Lower green does not appear to have the capacity to accommodate all of wood road patients, who are increasing ageing. Car parking and access will be a problem.

It will be more difficult to get an appointment, parking will be worse.

A longer journey for many people which will be difficult for elderly people without their own transport.

Also fear that waiting times to see a doctor will increase. They are exceptionally short at present. The local pharmacy may still be affected if patients decide to register elsewhere.

Pleasant atmosphere if left empty it will properly be vandalised by the jobs.

Pharmacy may close. More pressure at lower green.

Change of my doctor, I am very happy with my present doctor.

Too many patients in one surgery, difficult to park.

Extended appointments

Should not move facilities from T.wood area when there is increasing numbers of elderly residents locally, particularly with the new building.

Negative impact on increasing number of elderly patients moving into local area. Lower green surgery too small to cater for large numbers. Increase in patients attending and waiting.

Lower green difficult for me to get to.

Difficulty travelling to surgery.

I will be isolated and have to rely on calling Drs out

I am patient at Lower Green and 4,000 Wood Red patients being moved there will massively affect my ability to access my GP. I also think it will lead to the closure of the Wood Rd pharmacy near the surgery and I worry about the patients (like my friend Graham, aged 80)m who have no car and no means of getting from Wood Rd to Lower Green. The nearest bus only drops at the top of a steep hill. The pavement is unpassable in winter and for an 80 year old or someone disabled it will be inaccessible. The car park is often full and will be more congested.

How are old infirm patients supposed to get there, no direct bus route, not everyone has the luxury of lifts or family to help. Impact on local businesses and schools. It's ridiculous idea.

As above but also house values will drop too due to loss of a vital amenity . People may think twice before moving to this area with no GP service/surgery here. Also some residents may want to move out of hours area to be nearer access to GP surgery also those with complex health needs, especially elderly patients.

Cannot easily pick up supplies such as sharp boxes or to deliver samples etc.

I have to walk up hill to catch No 1 bus to lower street.

I feel that the family feel the current practice will be lost.

Inconvenience for older patients- loss of passive trade for local shops and chemist. Breaking up a community feeling. Increased pressure on staff and services at lower green.

I don't think there will be enough parking. Difficult for me to get to.

Parking problems, difficult to get to.

Problems with the service- maybe having to callout more.

As above - difficulty getting to alternative surgery (Lower Green)

The new location cannot be as efficient as wood road

No concerns

Old, disabled, no transport.

I don't drive. There is a half hourly bus but it ceases at 3pm.

Having mobility problems it will be difficult.

It would be most inconvenient as i do not drive and cannot walk far.

The loss of amenities impact on business parking on lack of at lower green of time to to see GP.

Many of the local residents including me are elderly and will find it difficult getting to lower green. i.e. crossing the Tettenhall Road parking, having no car, getting back up old hill, no bus route, people who are housebound and have no carers- How will they get to lower green? This would also impact on house prices as residents would not have a local doctors surgery.

More difficult to get doctors appointments. More difficult to get to lower green.

Whilst on paper it makes sense to save money:1. Will doctors work 8am-8pm each day and weekend times to see every one. 2. Where will the records go? 3. How will you physically fit in all patients into an area of waiting room? 4. For me personally its very difficult to cross A41, I am not a good time keeper will need a passport. 5. Its so much easier to get to wood road and all staff are very helpful and obliging. 6. I have been a patient since 1990- 30 years so I prefer to stay here, will see my time out (I'm nearly 80)

For those whose day to day activities are limited: 1. would not be able to drop off prescription request. 2. Difficulty in getting transport to lower street. 3. No easy access to advice or drop-in support.

I would not be able to get my husband to lower green surgery which would mean he would require home visits.

Transferring over 3000 patients would overwhelm the lower green surgery.

Elderly and disabled with no access to vehicles.

parking at lower green will be very difficult due to the extra patient visits.will there be any extra provision for parking or a free taxi service.

I can't walk to catch a bus, bus only runs infrequently, it isn't compatible with a Dr's appointment, either to get there or return.

How are people supposed to get to lower green? Bus service extremely limited.

The alternative surgery is difficult to get to if you don't have transport.

Alternatives are not within walking distance of my home.
The other surgery lower green is not suitable for 4,000 extra patients.
Elderly patients would find lower street too far. Mainly patients who drive in Tettenhall wood.
Lack of safe parking due to most patients from wood road will have to come by car adding to the hazardous parking on lower street and Aldersley road the existing 3 day surgery at wood road would alleviate the problem partially.
Keeping our local chemist open. No bus route for people with no transport to get to lower green. Not being able to get appointments easily.
Parking facilities, more people, less parking. Stretched facilities. Getting prescriptions on time.
The impact on local chemist, getting prescriptions on time.
It is sad we cannot get full time doctors so do you really think another 4,000 on top of the 12,000 is going to work? You bragged at the meeting you can get an appointment on the same day, Ha ha. Do your sums it will be 16,000.
Unless you drive it will cause transport to and from the surgery.
I am bale to walk to wwod road surgery, lower green difficult to get to and few car parking spaces.
Getting an appointment easily. Parking at lower green.
Parking, gaining an appointment, travelling
Difficult for elderly patients to get down to lower street by bus so would have to book a taxi- very expensive around £6-£7
To get appointments, no transport, will need someone to take me their and back.
Parking at lower green surgery
Access to lower green surgery would be difficult for elderly people- especially without transport, bus service not frequent enough to cope with appointment times.
I think the staff are going to get moaned at by the wood road patients a bit.
as above
As above.It is very obvious that no matter how you dress this up the closure of Wood Road surgery will result in a much poorer service and more inconvenient service for existing Wood Road patients.This is at a time when the Local Hospital A and E department is struggling with waiting times and sheer numbers.It is also obvious that with an ageing population a relevant factor for this area demand will not be getting smaller any time soon
You need to consider the age of a lot your patients. Some very old and some with young children. You will still have as many patients , why can you not see people at both surgeries?
What will happen to the building and resources here? Apart from GP's and Nurses who work on both sites will there be job loses- receptionists, cleaners etc. Will you be able to accommodate all patients from their practice at lower street (rooms and carparking) Some elderly patients may experience difficulty getting to lower street. If too many wood road patients want to remain part of the new amalgamated practice will some have to find another GP? Would there be a selection procedure?
Its bad for Tettenhall Wood, no bus route to lower street surgery.
The attendance at lower green will require private transport with availability and parking being as server as currently at wood road there would be very little improvement in services offered other than on-site pharmacy.

Tettenhall above the line of the rock ridge is a obviously populated area covering many communities, as is the area below the ridge, covering lower green, Alderley, Cloregate to name a few. Both are separate and distinct and consequently need and deserve their own care facilities. During the forty five years of living in Tettenhall , there has always been a medical facility here to provide for the greatly increased number of residents here today. To propose a move to the lower green site to cover a vast highly populated area would in my view be a very demanding action, not to mention the elderly and infirm who would be severely affected. I do hope you will reconsider your proposal. If funding is the root problem, perhaps a petition to local MP's would be an answer, we all pay our taxes, what are they doing with the money?

Ability to get doctors appointments. Insufficient parking at lower green.

Getting an appointment at short notice, car parking (lower street carpark will not be big enough) Hope no wood road staff loose their jobs (ie redundancy).

Unless one is physically able to access from Tettenhall wood to lower green it is very difficult. I suggest impossible for some.

I normally get to lower green surgery it is always possible to see the doctor that i want.

New system for repeat prescriptions will be needed. What about post for sending requests?

Limited parking- Extra distance.

Access of treatment for disabled without transport.

I am concerned that people will not call a doctor because going to lower green is to far for some people.

I will be unable to get to the other surgery i use a walking aid.

Tettenhall wood to lower green for early morning appointments would be horrendous especially for mothers with young children and people with mobility problems. The pharmacy is an asset that could be lost when it is most needed.

Tettenhall wood to lower green for early morning appointments would be horrendous especially for mothers with young children and people with mobility problems. The pharmacy is an asset that could be lost when it is most needed.

There are many elderly people in Tettenhall wood who have a difficulties in reaching lower green.

The lower green surgery will have a massive increase of patients and if GP recruitment is a problem I don't see how this will improve the service. Wood Road appears to run efficiently and I think it will mean waiting longer to have an appointment with a GP

As above also I have difficulty travelling because I am partially sighted, cannot handle money and have a deformed foot.

1.Appointments more difficult. 2. Parking is already difficult at lower green. 3.Non-drivers will find it hard. 4. Anybody who is elderly or infirm will find it difficult. 5. Number 62 bus does not run all day. 6.Bus passes could be scrapped.

Parking availability

I have been a patient at wood road for 56 years and will find it very difficult to get to lower green. Public transport does not go to the surgery, the walk will still be too much at my age.

none

None i often to go to lower green as the appointments available there seem more suitable and i look forward to gaining more access to the services at lower green.

Will staff be transferred?

It is a long way for a person without a car
Inconvenient
This will make more have to attend lower green surgery. Make more difficult with parking.
Very difficult to contact lower green by phone, constantly engaged, parking also difficult at lower green.
We need a surgery which is local and easy to travel to especially if you do not drive.
I don't want to move surgery.
Parking and distance
Will we be expected to change our doctor or see any other who is available.
No transport, buses only run part of a day if unwell how do you get to lower green. No bus- no car. Bus passes could be scrapped.
As above to both services ie lack of staffing and parking.
A more impersonal relationship with doctor because of patient numbers.
A ridiculous proposal. Difficult enough to get an appointment now.
Parking spaces at lower green. A total inconvenience see no sense. In closing more chaos in making appointments. IT seems all about saving money. Rubbish inconvenience
Lower green not very accessible with no direct bus route, a steep hill to, limited parking. On few times I have visited already seems very busy when elderly and not well need to less stress not more.
At present I walk, do not drive or sit in cars so it would take me about half an hour to see a doctor or nurse (and back) which would be a problem especially in bad weather.
It will be more difficult to access the surgery in lower green. The facilities will become more crowded with detrimental effects on parking and health.
As above
Lower green is further away not within walking distance, restricted parking, heavy traffic in rush hour. Congestion in parking and patients.
Travelling to lower green may mean less people would possibly not bother going.
Access
Wood Road is an excellent surgery and well run
Distance and transport. Many in the area are elderly and will find it difficult to get to Lower Green. Plus parents with young families. famil
As above there is a lot of senior citizens and parents using the surgery as they can walk there with patients and children (because everybody does not drive or have a car)
Personally none
as above
Extra pressure on lower green surgery
Parents of young children without transport would find it onerous. At present i personally have very fortunate health but access to lower green in an emergency via public transport is impossible unless using a taxi. Number of patients registered is enormous for one practice.
Difficulty getting to lower green. Hope all staff will remain and be transferred to Tettenhall wood for prescriptions and also footfall there.
Difficult access without own transport particularly for elderly

Difficult access without own transport
Difficult to get to traffic on Tettenhall road in early mornings solid so appointments would be missed.
Too difficult to get to lower street, parking there is difficult especially for the disabled. Quite a long walk from car park (including slopes) for disabled without a car, only possible access would be by taxi and that would be expensive.
I am always able to see my own GP and i hope this continues despite what happens with the consultation.
Driving to new surgery and finding parking places
Not local. It took years to get a pharmacy
Distance to travel/repeat prescriptions after year of awaiting a pharmacy, I would hate to see an excellent one close.
Would struggle to get to lower green, No transport or money for taxis if needed in an emergency. Its to far really longermed the impact on my health as I visit GP on regular basis.
For the amount of patients we have 5 Dr's having to walk so far
Car parking at Lower Street. Loss of good reception staff
It may be more convenient for doctors (they have cars) without transport if would mean an expensive taxi.
Problems of getting to lower street
What about repeat prescriptions? A trip to lower street then 48 hrs another trip to lower street
Its obviously further for me to go
It is convenient to where I live and the Tettenhall wood chemists staff and pharmacists are so helpful.
Not having another option if lower green has no appointments
Alot of people especially older people use this surgery it is small, familiar and practical for those living near by who have used this surgery for years.
Hows a pensioner when the time comes to get down to lower st
Personally I feel that it will be less convenient with regard to repeat prescriptions although i understand that an online system is in place for this purpose.
Parking at lower green is a problem even now, what will it be when Tettenhall wood patients depend on it.
The awkwardness of getting to lower street and the possible closure of the chemist shop in Tettenhall wood
Even if you have a car, parking in Lower Green surgery very small and roads around busy with traffic.
It will be difficult for a lot of elderly patients to get to the lower green, there is no bus route and taxis would be £10 each way which could result in patients health being in serious danger
If all patients have to attend Lower Green this is likely to result in increased waiting times for appointments. Parking at Lower Green can be difficult now and this can only get worse if all patients have to go there.
I wouldn't be able to get to the doctors and the chemist would shut.



Closure would bring about the further demise of Tettenhall Wood village as the chemist would soon follow. This medical practice started in Tettenhall Wood but it has been noticeable that they have been running down the service for some time and forcing us to have appointments at Lower Green as a fait accompli. It is ironic that the residents of this area probably pay more taxes, council tax and national insurance than in most other areas and yet again we have the worst services.

Harder to get appointments, car park always busy

Tettenhall Medical Centre is over 2 miles away. Overall the west side of Wolverhampton is poorly served by GP facilities. Accessing the Tettenhall Surgery at the surgery times during the school traffic will mean a journey time of nearly 45 minutes on public transport. Further, why is this only being brought to our attention now, when the decision has clearly already been taken to close the surgery? Frankly you should be ashamed of yourselves for the way you've rushed this decision and sham of a consultation out.

As above - the parking and traffic around Lower Green is also troublesome (although I personally walk)

Old patients and disabled patients will not be able to reach Lower Green from the Tettenhall Compton Finchfield area. This area has highest population of older people. Lower Green Surgery should move to Tettenhall not the other way around. what you are proposing is madness and very costly in the future. Plus costly now in lives and local economy.

For patients with limited mobility the access into the Wood Road surgery appears to work very well.

Patients will have to think about their care and needs, I'm sure they would get to the Nuffield or Newcross hospital to be seen

Added pressure on remaining surgery, capacity for seeing patients (consulting rooms), burden on single surgery.

Refer to 5. Parking further away and unable to walk far

How will lower green cope with the extra patients if we are already struggling with new gp,s and also how will the elderly get down to lower green if they do not have transport what will happen to the building is it to stand empty? We have always had a surgery in Tettenhall Wood

Reduced access to Doctor and difficulty travelling to new facility

Less doctor appointments

The proposed closure of the Wood Road Branch Surgery would take away an important and essential part of our local community. It is easily accessible and has become a well established part of Tettenhall Wood community hub. The suggestion that Tettenhall Lower Street Surgery would be a viable alternative if Wood Road Branch Surgery was to close is a not an easy decision to accept. Firstly, the location of the Lower Green surgery is not as accessible as the Wood Road surgery, particularly for the elderly and infirm. Secondly, the Lower Green surgery is on the edge of a major arterial road network into the city of Wolverhampton. At peak times, during morning and evening rush hour, accessibility to the Lower Street road network is not easy through considerable traffic congestion. The question then arises how patients will be able to keep early morning or peak time evening appointments due to disruption to journeys via bus or car journeys. The elderly and those with physical disabilities could also experience considerable difficulty getting to and from the Lower Street surgery. Parking spaces for car users is restricted as the Lower Street surgery car park has limited parking spaces. All these factors will play a significant role in whether the decision to close Wood Road surgery and focus on patient care via the Lower Street surgery is successful. The proposal that was addressed to all patients at the current Wood Road surgery suggests a more 'flexible, efficient GP service with better access for our patients'. But by taking away local access for patients in the local community, the planned relocation of those services is in effect making it more difficult and less accessible for a community that is reliant on a long established and convenient health care facility.

further for patients to travel: May be within walking distance at present, may need to use public transport which will take longer to get to surgery

1 - Travelling for those with mobility problem. 2 - The increased amount of patients in one place, possibly more difficult to get appointments.

No detail is given of the "number of reasons" why the practice feels it is unable to deliver the service it would like to, so it is not possible to form a view on whether the proposed closure is reasonable. I strongly request that these reasons are given to patients, be they operational, financial, medical etc.

None personally

I think that by nature of its facilities and size Lower Street would struggle to absorb easily greater numbers. The receptionists are very competent but the volume of their work at the moment seems to be great and there would be more pressure. Car parking has become increasingly difficult in part maybe because the GP car park is being used by local residents and not just visitors to the surgery. This has been highlighted by the present work on Aldersley Road. I am very sympathetic to the practice's problems but fearful of the repercussions of closing Wood Road.

Longer waiting times if all transferred to Lower Green

We are patient at Lower Green and am concerned that waiting for appointments will be more difficult

Distance too far will require bus taxi car without adequate car parking and creating traffic congestion.

Call out of Doctors will increase and efficiency deteriorate

Local service delivery undermined.

None

Lack of adequate parking, traffic congestion on The Rock, particularly at peak times, could make it difficult to keep appointment times.

Getting to lower green which would involve catching a bus

The additional distance to Lower Green Surgery is unacceptable

Travelling to Lower Green Surgery will create a serious problem due to the distance involved
Many of the patients are older and there is no direct bus to Lower Green plus limited parking spaces of you have a car
As above savings now will only create greater costs to an NHS at breaking point and more deaths
Too far to lower green. Also parking inadequate. Incurs extra cost of bus fares.
For me,convenience as I could walk to the surgery and if car used parking could usually be found not far away.
See 5 above. Can the Lower Green cope bearing in mind your comment about availability of recruiting doctors?
Concerns about whether the parking area will be sufficient at Lower Green.
none
none
none - apart from the negative feed back of some patients
Difficulty getting access to health services, changed use of building,
We are over 80and able towalk to Wood Road surgery. Lower Green
Wood Road Branch Surgery is convinient and has ample parking. Parking is big issue @ Lowergreen branch - un-acceptable
None
Influx of patients to the Lower Green surgery - will this hinder gaining a timely appointment? Is the Lower Green Surgery big enough to utilise all requirements of local population? Is the car park sufficiently big enough or local roads for parking?
To get to Lower Green during morning and evening rushhour is is very difficult. No direct bus route for older people who do not drive.
Being able access the surgery at Lower Green will be more difficult as there will be even more patients & parking and walking to the surgery will be far worse
If I am unwell it will be very difficult for me to get to the doctor's without the use of a car, unless of course you are going to increase home visits,but I don't even know if they still exist. It may be more difficult to get an appointment to see the doctor in which case are you going to provide initial consultations by SKYPE?
In addition to the above issue I have the following concerns. Firstly when I have had to use lower green for a procedure parking has been extremely problematic and access from the parking area that there is was challenging for my mother with limited mobility, whereas wood road has never been problematic. If all the consultations from wood road are moved to lower green that will dramatically increase the need for adequate parking and appropriate access. Secondly the letter gives no clarity or specifics on how the proposed closure will improve patient care. Thirdly should the closure proceed I would want to see a commitment that the assets of wood road were ploughed directly into the care of patients within the practice.
Travel: No bus from Tettenhall Wood to Lower Green, Car park at Lower Green is small and always full, roads around it are not suitable for parking in, traffic is always bad at the little island by the Surgery, we should be encouraging people to use close-by amenities and reducing traffic and pollution. Appointments: will be less available and the increase in patient numbers will increase the chances of appointments being delayed by the previous patient, leading to long waits. More people in waiting room leading to higher chances of catching a bug while in the surgery.

I don't know what are the "number of reasons why we feel unable to deliver the services from this branch". also you say "provision of modern primary healthcare is becoming increasingly difficult" how does this make the "delivery on tow sites no longer sustainable"? it seems to me that it is a finalcial decision rather than a clinical one. I have, on occasions, used Lowe Green practice and i don' t like it as much as Wood Road.

As above.

Harder to get to Lower Street Practice, particularly for earlier appointments. Will have to walk to catch Bus, and then walk again.

as above, at present within walking distance

As above.

increased waiting times, reduced quality of service, may be difficult for elderly patients to attend. Parking poor at Lower Green.

It serves the local people where it is based. I dont think the office staff will have the same amount of time to deal with queries and give advice.

Waiting time . Getting an appointment .parking

Likely to make it more difficult for local vulnerable patients to reach their doctor.

one phone line so harder to get through to reception

Unable to get an app when needed

You can never get an appointment as it is, with the closure of wood road, it'll be nearly impossible to secure an appointment and it will be therefore be necessary to attend and and e which will cause the issues.

If there will only be one surgery, how will there be enough appointment times for everyone? Will i still be able to see the Doctor I am registered with - he has been my doctor for a long time. I believe there is a bus that stops at Lower Green but how will that fit with my appointment? Will there be enough carpark spaces if i drive?

waiting times at other surgeries will increase and it will be more difficult to get appointments.

Congestion in lower green surgery

Accessibility

lack of accessibility

Fewer appointments available, too far to travel

Patients, many elderly will find travelling to Lower Green more difficult, many of the patients walk to this surgery. The surgery closing would not only impact the patients using Tettenhall Wood but also Lower Green and I do not believe that we would get a better quality service. Should the surgery close we may at some point then lose our village chemist . We must keep this surgery open for the sake of the community

As above.

No concerns, as I prefer to use Lower Green.

As above, accessability to the Lower Street practice

Waiting times will increase. From where I live if I have to use public transport I would have to walk up and down a steep hill. This is not good for people with breathing disorders or have mobility problems. The tettenhall road is very busy at certain times of the day which would affect attending appointments.

I would find it difficult to attend surgery. Only by bus and a walk down and after up a very steep hill. If you have breathing difficulties or you are disabled you would have to get a taxi presuming you can afford one. At peak times the tettenhall road is very busy so attending at these times would prove difficult. The car park at Lower Green is not that big to accommodate so many additional patients.
Probably will be difficult for infirm patients who live close to surgery
For elderly people without cars it will require two bus journeys to reach the surgery. For those with cars, the area around the Lower Green surgery is already extremely congested
Not being able to get appointments. Vulnerable patients losing a local service.
Lack of public transportation for people who need it to get to lower street
Going to lower green is too difficult in busy times, the Tettenhall road is always busy and it means my go survey is no longer local to me and my family, I would also be very concerned about vulnerable patients that can't travel to the other practice
Nightmare traffic and parking at Lower Green - can't cope with the number of patients now let alone increasing the numbers
I can't get to Lower Green
No local GP services
Not having local GP services
Not being able to travel the distance to Lower Green - parking is terrible as residents use the spaces.
As above
Lower Green is not easily accessible by public transport, not everyone drives. The traffic along Henwood Road is a nightmare in a morning as is the route up Lower Street across Tettenhall Road
Just that it is closest for me.
The impact will affect everyone, both the medicals and their patients.
I am concerned about parking and road traffic at Lower Green
will be harder to get appointments
doctor will be further away and less available
We need doctors available locally
It is unlikely to have much effect on me as I am registered at Lower Green
Getting to the surgery. Wood Road is within walking distance for many patients.
Longer waiting time for appointments
As above
It is a disgrace to all young mothers and to the old traffic fumes and the speed of the cars
12000 patients is quite a number for one Surgery
Will it significantly increase the work load on Lower Green Surgery?
The current surgery is not set up to merge another one on it, the parking, telephone answering and staff and pharmacy are inefficient as it is.
Waiting times and parking
N/A
Traffic and parking congestion, as in answer 5 above

As above The reasons given out so far by the practice have been very vague e.g. "it is not sustainable" with little or no explanation. Closing a site will mean many patientst have further to travel. On a local level it will add to traffic and journey times; on a macro level it will add to climate change which the BMA sees as the single largest health risk.
As above. Also inadequate car-parking at Lower Green. How will it effect our local pharmacy at Tettenhall Wood ? How are so many patients to be dealt with at lower Green without extended surgery hours?
many concerns re appts/ availability/ accessability etc
convenience to wood road practice
Access to Lower Green is very difficult in times of heavy traffic and parking is already limited
Parking, appointment availability, elderly access
Lack of appointments, poor service.
See above. The surgery should not close. It is vital for the local community.
There are also many elderly patients that use this surgery. I really hope that the proposed move does not go ahead
Increased use of lower street surgery, making it more difficult than ever to get an appointment
Lower Green will become over crowded.
to get to lower street is not an easy journey. for people with no transport it will be very difficult. even with transport it is traffic dependent for the time taken to get there.
Appointment waiting time, travel, the empty surgery will make the area look untidy and may attract homeless/anti social behaviour
More difficult to access doctors
Wood Rd is a convenient location for local residents and to the schools making it easy for parents to take children to the doctors before or after school. It is also by main bus routes so easy for people to travel to. If it moves to Lower Green it will be less accessible for local people, especially those who do not drive.
Longer waiting times for appointments, inadequate parking, huge increase in patient numbers without a corresponding increase in medical staff.
Further to travel for me and my family. The setting can be intimidating for small children
The Lower Green surgery is not accessible by public transport from Tettenhall Wood and it is too far to walk for the elderly and less physically able. What will happen to the building? Will it become an eyesore?
As per response on q5. Over 3000 people use this surgery. Closing it isn't an option the area relies on the services. Once it's gone, it will be gone for good.
Lower street is in a very busy traffic area.
Less appointments available
Same as answer to Q5
I am concerned that it will become more difficult for all patients to get an appointment in a timely manner. Also, it may well be more difficult for Wood Road patients to get to Lower Street surgery if they do not drive and require a taxi, which they may not be able to afford. These patients may put off visiting the surgery or it may lead to more GP home visits or emergency call outs or even more emergency visits to A and E and admissions to hospital.

more difficult to get to Lower Green parking problems further to walk also impact on local chemist. No direct bus service.
Traffic is difficult, car parking is impossible, not able to walk far. How do you get there if you cannot walk far.
Not everyone drives and lower green is not in a location easily accessible by transport or walking it is quite far for a lot of people in Tettenhall Wood who don't drive, doubling up the patients in one facility I feel will greatly affect waiting times and ease of appointments which are difficult anyway. I feel a lot of pressure would be put under staff if this happened
Level of care for my family would be affected if needed to get an appointment
Will they offer extended hours? I doubt it
Elderly people access
Logistics - travelling to lower green
Degrading of service for elderly patients
undersupply of medical care in Tettenhall Wood for elderly people, families with small children and for people who don't drive
Finding another good family gp
Lower Green is harder to reach without your own transport, this may pose a problem for the elderly, disabled and families with young children.
None
See above
Cannot get to Lower Green Surgery. Take lots of medication, need to see GP on regular basis. Disgraceful, vulnerable patients at risk.
Parking at lower street, loss of a great surgery that really cares
creating hardship for 4000 patients having to travel over two miles without public or personal transport
Difficult parking and traffic at lower Street.
Less appointments for more people unless more GP slots will be made available at lower street. It can be very difficult currently to book nurse and phlebotomy appointments at lower street for annual diabetic checks. Will this be addressed and more staff made available if Wood Rd closes?
Reaching to lower green
lower green is a larger clinic, often with more patients in the waiting area. This poses a higher risk of cross contamination, which can be life threatening to those with cystic fibrosis
I am not the only person who will find it difficult to get to the surgery. I have been a patient there, in various venues, for the past 70 years and dread having to change my doctor.
Transport and availability of appointments
Will be hard to get an appointment or phone to make one. Will not make for better service it will be worse
As above .The chemists at Tettenhall Wood will be effected
I think this would be a massive impact on the local poorer community of Tettenhall wood
Distance to travel and lack of car parking facilities
My elderly neighbour does not have a car and attends this surgery regularly by walking. Lower green is a car drive away.
See above comments.

Elderly and infirm can't get to lower st unless you install an oxygen booth at the top of lower street by the lights most of these people can't or don't drive 😞 😞 😞
Parking and appointment availability at Lower Green
Waiting times for an appointment, Ratio of Drs. to patients, Parking
Having to get buses, walk quite far if my child is sick or me.
Access to Lower Green will be difficult, Parking frequently unavailable, far too far to walk and not on public transport route from Tette
A much greater distance to travel on some of the busiest roads in the area. Car parking inevitably will spill out onto the surrounding roads at Lower Green. To accommodate 3,000 extra patients will clearly mean that services will suffer and appointment waiting times will be stretched.
less appointments and reduced service for patients, how can closing a surgery be beneficial.
Lack of amenities, access for the elderly
Ordering, collecting scripts.
I have copd and don't drive, I will find it difficult to walk up the hill to the tettenhall road. I am 75
As above ,be quicker to go to emergency doctor or sit in a& e waste their time
My husband with heart problems walking
Feel for the many elderly in village
See above. Impact on patients predominantly.
See above
I can't physically use public transport I need the ease of a local clinic
Getting to lower green surgery, will doctor availability be same as now? How many doctors will be there at same time? If patients have a car is car park big enough?
I visit doc/nurse weekly and I need a clinic close by due to disability lower green is too far difficult to get to.
Distance. Bad weather. Confidence in attendance
As above
Poor access to Surgery
See above
Above plus the traffic by lower green is a nightmare
There is no direct bus between sites without a significant walk for old or disabled people. Car parking at lower green is already under pressure. What will happen to surgery building! I am not clear in the consultation as to the benefits of the centralisation- will there be longer opening hours as a result? More appointments? How much will be saved as a result? How will saving this improve outcomes for local people? The consultation has a lack of information which means it feels like a tick box exercise rather than a genuine engagement and dialogue on a vital public service.
For the elderly of Tettenhall wood it will be a struggle for them getting down to the other surgery.
Where would patients go, to adjacent GP practices such are already stretched
Getting good service that we do now. Longer travel to another doctors, longer waiting times, lack of personal friendly service that we get now.
Patients trying to travel up and down the hills that navigate the p
older people have much more cause the elderly are going to find it a struggle



it's difficult enough as it is to get an appointment and have previously been given an appointment at wood road instead of lower street when there were no appointments available at lower street
Please see my answer to question 5
Elderly people will struggle to get there on foot
Getting to lower green
Distance. Less chance of appointment when needed. Further to go for repeat prescriptions. Busy roads. Car park spaces
It may be more difficult to get an appointment at Lower Green Surgery due to increase in patients from Wood Road
None
There is a lot of elderly that live in the area that would struggle to get to lower green. More harder to get appointments as more people to see. Also concerns that the chemist would loose custom due to a chemist in lower green that people would use.
Less chance of seeing a doctor same day. Port parking facilities
The lack of transport to the Tettenhall clinic it's not easy to access for the elderly
See above
Won't be able to see a nurse / doctor when needed
I am concerned about pensioners who would struggle to get to lower green by public transport
Parking at lower green surgery is already extremely difficult. Wood road surgery is extremely important for many people in Tettenhall Wood which is an increasingly expanding area with new flats and houses just being completed right by the surgery
The elderly of Tettenhall Wood would struggle.
Ability to get an appointment
That there is nothing planned to open in its place, even if it was a chemist, that would be better than nothing
i have a recurring knee problem do not drive and would have to walk to the other surgery which is at least a 40 minute walk
I live in perton which means travelling further. This has been my drs for 40 years
There may be older patients that rely on the service .. they may not be able to get down to lower green. It would be a massive shame for it to close and a big loss to the local community
Ease of access for non car drivers at Lower St
20 minutes on the phone to get an appointment. Then it will make it even harder to get in with closing one surgery.
It will be hard for old and infirm to get to lower st and parking is already impossible.
Availability of doctors' appointments. Short notice appointments.
Delay in getting appointment due to extra patients
Wood road closer and easier to get to
I am concerned, as well, for local residents who will have more difficulty travelling to Lower Green Surgery. For example, older people, those who cannot drive and so on.
As above - also will Lower Street Surgery be equipped to cope with the extra patients ?
Harder to get an appointment with more patients in one surgery increased time to

get there
It needs lower street to expand and take on more doctors have nurse practitioners for minor illness there were no appointments recently and we had to go to Penn to see a nurse practitioner but he sent us back to doctors to get an appointment to see our own doctor luckily we had held on to the appointment we had made 4 days before or it would have been another week
As above. It's not just me I'm concerned for. I think the elderly will struggle too to get there and appointment waiting times will be lengthy
I would not be able to access a gp, or be able to attend a clinic
The surgery will not be accessible to all patients currently using wood road surgery, the elderly may not have transport, likewise with the other patients whom like locally and cannot commute to lower green. This would also mean that these individuals cannot receive advice or treatment from professionals and therefore their health may suffer. The closure would also mean that less appointments are available and less people will be able to arrange an appointment, also reducing accessibility as the times left available may be unsuitable for those working 9-5 and those who cannot attend during school hours.
Elderly people will struggle
Same as above. Parking will also be an issue as lower green car park has limited spaces as it is without an influx of patients
As above
Waiting times will be longer for appointments when they merge
Travel expenses
Residents who live near wood road and don't have transport will have difficulties in getting to lower green
Strain on other sources as people would call 111/999 as they could not get themselves to the surgery.
I walk to my surgery now would have to drive to lower green. Parking is an issue at lower green
Too far to travel to another one
As above I also work full time so getting there would put a extra hour onto my appointment time
Too may booked up appointments at lower green
Elderly, infirm young families those with no transport
No local access to care, the practice has helped me beyond belief since having a child. My son had a fever and dr Ashton didn't hesitate to ask us to bring him down and got us into the Pediatrics department at new cross, I can't fault the help we have ever had at this practice as a family. It will be a sad day for Tettenhall Wood if it's to shut.
Alot of people will be unable to get to lower green
This proposed closure will put more pressure on Lower Green it's difficult to get an appointment
See above.
As above, I worry it will be difficult to get an appointment
Getting to appointments on time as Tettenhall road can be extremely busy so difficult to judge time to get there from Tettenhall wood
Making lower green surgery too busy

How difficult it will be to get an appointment especially having two young children and living close to wood road. If I didn't drive then getting to lower green would be near impossible and I imagine this is the case for some people.

As above.

Unable to get an appointment easily if both site merge, parking is already difficult at lower green and no other places to park

Lack of Dr's surgery in Tettenhall Wood.

Parking... lack of space. Inadequate disabled provision.

Too many to mention. I will be attending the consultation.

Taking in repeat prescriptions will be another problem . The 62 bus stops outside the surgery but if you get off to put your prescription in when you leave you have to either have a good uphill walk to Tettenhall Road , wait 1/2 hour for a 62a bus back to Wood road or get taxi . Also 62 bus along Wood road only runs until 2.30 . Wood Road enables people to walk there and with an ageing population it is good exercise instead of having to rely on taxis

Lack of local provision. Negative impact on local community and overall local health.

Read answer 5.

It could greatly inconvenience patients of Wood Road, especially those with limited capacity for travel to and from appointments. Also appointment waiting times will be increased ( very good service at the moment)

**INCONVENIENCE AT MY AGE**

It worries me the amount of traffic along Henwood Road and chaos sometimes at the traffic lights

My concerns would be: ageing population in and around Tettenhall Wood, travelling for people to get to Lower Street is not easy. There has been a Doctors Practice for years at Tettenhall Wood and for me it would make life a lot more difficult without a Doctors on my doorstep. 5 Doctors in the practice should be able to work something out to keep this surgery open..

Too far from Tettenhall Wood. No bus route by surgery. Not accessible for everyone. Aimed at drivers and against non drivers. Difficult for the elderly to access. Another blight on the local people of Tettenhall Wood. If you are lucky to have a car the car park at lower green is always full, No extra parking could ever be developed. Making life for people more difficult for the locals of Tettenhall Wood especially when they are at their most vulnerable - unwell and needing support.

The surgery is neAr my home and is easier to get too.We do not drive and this helps with the locality of Tettenhall Wood surgery.To go to Tettenhall would have a negative impact if I am unwell and have to walk to Tettenhall that would be difficult and more money to catch a bus that does not get me to the Drs Lower Green would entail more cost. The community of Tettenhall Wood need their surgery saved. More patients - no appointments

No bus route by surgery. Far to walk for all especially the old and infirm. U Dylan

Access-if you do not drive its a long walk from home.Buses do not go passed this surgery.Roads are very busy and dangerous to cross to Lower green.More expense for travelling.Too many patients at the surgery combined difficult to access an appointment.Why should patients at Tettenhall Wood be made to change even with reduced hours at T Wood surgery its better thAn no surgery here at all. Prescriptions have to be taken in by hand cannot phone in repeats that entails yet another journey. More time lost at school/college having to travel to Tettenhall.

Poor accessibility from Tettenhall Wood - inadequate parking facilities and poorly served by public transport (1 bus per hour) alternative services mean a lengthy walk for the elderly/infirm
Accessibility - Lower Green already has a parking problem and can only be accessed by public transport via a service that runs once an hour
Traffic congestion
Further to go for me to drop/collect stuff. ie repeat prescriptions. Parking is always terrible at lower st which will impact on my time if I have to park a distance away. (Also if I do have to bring patient).
Access for local people who would then have to catch a bus into Wolverhampton and then again out to Tettenhall
See above.
Parking by lower street is bad enough, car park is always full but no one is in doctors- why is the car park full?? Concerned that parking will be even more difficult!! Also struggle to get appointment on the day after ringing from 8am so more patients at one branch will mean even less chance of an appointment?
As above also how about older people who will find it difficult to get to lower green
Moving all services to Lower green would put extra pressure to travel and would likely result in more waiting times.
Insufficient data has been provided to make any sort of judgement on what is being proposed. What will the new operating model be and how does this compare to the current operating model.
I can just about walk up to wood road, so visiting my Doctor is not a problem. Moving my surgery out of my area will be a big worry. Stress and worry affects my health problems. I have multiple sclerosis.
Concerned that with extra patients going to one surgery, appointments will be longer waiting times where as now you can usually get an appointment the same day, also traffic at certain times of day can be awful in the lower street area
as above plus would this cause delays in getting appointments at lower green and put a stretch on facilities
For me personally, little effect, but I wonder about the elderly patients in Tettenhall Wood who do not drive.
Appointments are already difficult and centralising is likely to make this worse. It will also likely significantly impact on Tettenhall Wood patients (particularly elderly and low paid) who do not drive as they will be less likely to travel the 1.5 miles to Lower Green.
The surgery provides an invaluable service to residents in the local area. Moving all these patients to one surgery will make that surgery extremely busy
Difficult for patients to get to other centre. No direct bus service and a longer walk from bus stop making it difficult for patients with mobility problems
It will reduce the availability of front line medical care for children, the retired and the working population that pay for it's running costs
As for Q5, and also it will affect the local pharmacy in Tettenhall Wood.
I'm concerned that lower green will get very busy due to this closure. It will be very difficult to see a doctor due to overload of patients in one surgery. Wood road surgery is close to where I live and I'll have to drive and it will take long time and planning on my behalf. This closure will have a very negative effect on my life and my family's.
As above

See above
Distanjce
Will not affect me personally
The impact on car parking, which is already VERY limited.
The NHS is for the patients, not for the convenience of the suppliers of services./
neither surgery has dedicated parking,
Various. Especially the Knock on effects at Lower Green, including traffic density and on road parking.
No great concern, so willing to agree to the proposal if it helps the efficiency of the practice.
This is going to impact on a lot of elderly people and mothers with young children. Also if joining two surgeries there will be twice the amount of patients at Lower Street , therefore appointments will be harder to access and parking for drivers will be difficult.
As above
As before
More difficulty getting there!
Access for people in the vicinity of the surgery
If you can't get appointments now how are we going to get them when there are more patients.
None
Not able to get to the surgery in Tettenhall (see answer to Q5)
Further distance with no bus service. Inadequate parking.
Lower Green coping with patient numbers
Same as above
As above
However we are concerned about the patients that live close by and have no transport. How will they be able to get to Lower Green?
helping myfather because of his disabilities
getting repeat prescriptions for my husband
My Wife, who is a patient of Dr Smissaert and myself (Dr Ashton) would have extreme difficulty attending Lower Green as my wife is wheelchair bound and I have bad legs. There is only one disabled parking space near to the entrance and the car park is on a slope which makes it difficult to negotiate a wheelchair.
Same answer as 5
That it will be harder to see our doctor without a long wait
Would it make it more difficult for patients normally using Lower Green surgery to access and appointment
Patients health families and elderly.
Lots of people are patients here , some will struggle to get to lower green , bus routes do not go from Tettenhall Wood to lower green directly , what about the elderly and those with mobility issues? It will also have a negative impact on Tettenhall Wood pharmacy which is a fantastic pharmacy
None for myself rather for others as stated above
Parking at Lower Green is never easy,
Parking difficulty. Hard to get to especcially in rush hour throught very busy junction to Henwood Road.

Asabove
more time consuming to get to lower street
more time consuming to get to lower street
more time consuming to get to lower street
As above
It is currently possible to walk to Wood Road surgery in good weather and to park in the adjacent car park in bad weather.
Never any parking spaces at Lower Green, this will make it even worse.
I have concerns about this causing over crowding at lower green and causing more strain on the overall service which in fact would most likely make it more difficult to get an appointment with a doctor and cause waiting times to be longer which would not be a positive thing for patients care.
as above
Not all the patients who visit the Wood Road branch will be able to get to Lower Green
Accessibility of services for older people in Tettenhall and Perton
Travelling especially in winter will be very problematic for me
None
I will struggle with buses to Lower Green
Increased pressure on Lower Green Surgery
Potential impact on lower green. Access to a drs for those in tettenhall wood area. Elderly, mobility issues etc
Will an already busy practice be able to cope with the additional footfall
There's no doubt whatsoever in my mind that what is being proposed is a reduction in services, rather than any form of improvement.
see number 5. One reason I had for moving to current address was the easy of access to surgery and nearby facilities as I age!
See above
Further to travel. Possible delays in getting appointments due to all patients concentrated on lower green
location and access is much better than Lower Green. Time spent to get their and back is good at Wood Road but hopeless at Lower Green.
Concern that patients at the far side of the area may be de-listed
The reduction in amenities in Tettenhall Wood
Loss of personal atmosphere and my Mother aged 86 has been recently widowed and has no transport which means I have to do doctors run around my work which involves me working away the traffic at the Rock is always extremely busy.
If I am ill and find it difficult to get to Lower Green by bus it would be very inconvenient.
No easy transport to lower street
As above. Centralisation of services have historically never benefited patients. Cost cutting at expense of patient convenience and service
In your consultation letter, you highlight the national shortage of GP's as the reason for closing Wood Rd - however you have 5 partner GPs - and this has not declined for the last 5 years- so please elaborate on this. Also you highlight moving to one location will improve accessibility - but how can closing Wood Rd achieve this? Will Lower Green have later and earlier opening times?
Concerns of possible longer waiting times at Lower Green surgery.

the proposed closure of wood road surgery could have a considerable effect on the ability to obtain an appointment of patients at lower green surgery due to the wood road patients having to attend lower green, this would impact on the facilities and the parking around lower green making the whole procedure more awkward for existing patients registered at lower green
As I stated above, too many patients and a much busier practice is not a good combination. If they do go ahead they need to give priority appointments to carers and those they care for.
none
Taxi can drop me right at door of wood road as I struggle to walk a distance upper hill. Car park is to far to walk to.
Busy junctions to cross to get to lower green
At the present cars park on the main road which causes problems and if 3000 more are to try and use the Lower Green surgery it would cause chaos
longer distance to travel will need to get a bus to lower green
The lower green surgery is situated at the bottom of a steep hill and would make patients more reliant on buses/cars to get there. The location is not good for pedestrians due to the hill and lack of crossings at the Majestic Wines crossing
Wood road is the only surgery within a 3 mile radius of Tettenhall.
as above
As above but also fear the loss of Wood Road would impact the Tettenhall Wood pharmacy leading to possible closure affecting the local community in a negative way
Parking at lower green is already difficult and roads are more busy for the elderly and those with young children. It
Not sure that Lower Green can cope with the extra patients.
from a selfish point of view I find it easy to make appointments to see doctors and nurses at Wood Road and feel this will prove more difficult if it closes , emts
Access for those unable to travel to Lower Green such as elderly and those unable to drive
As above. Longer waiting lists for GP appointments and distance to travel.
Parking, that people can't easily access the surgery at lower green if they don't drive. Accept that keeping two sites open isn't really cost effective if you ant offer full service. You should tell patients what are the impacts of the closure
Very concerned that people without transport will be unable to visit the surgery in lower Street as the bus service is limited it would prove quite difficult for people without transport to get to
As above
Concerned for reasons given in 5 above. Also concerned that the much better attitude of staff at Lower Green front office staff may be compromised if/when integrated with Wood Rd staff.
Car parking facilities are terrible currently , so this will bring even more congestion to the car park , may experienced delays in getting appointments, waiting times may be even longer , no direct public transport to lower green , travel by car from Tettenhall, Compton and Wightwick is hindered by odd fellows island congestion, henwood road and lower st congestion
It has served the local people for many years, it would be hard for some people to cage doctors and distance to go to Lower Green
As per point six above

I don't think they will be able to cope with all the people at tettenhall surgery, and tettenhall Woods patients, they can't fit you in now, if you don't get a call in by 8.30 you don't get seen.
Increase in appointments at nearby surgeries meaning less appointments will be available for patients
No concerns
How would elderly patients get to lower green surgery if they live in wightwick area
Other surgeries will have limited places to support our needs. As a family of 5, my main issue is being placed at several GP practices which will cause a very negative impact
This will cut off members who have mobility issues. Especially ones of an elderly nature
as above
Lower Green surgery would become more difficult to make appointments.
Being an older person having to go to tettenhall will not be so easy and the current parking at Tettenhall is already to capacity. It will be very very difficult to park. When I need a GP appointment I go on line and I have no problem in obtaining an early appointment quite often the same day so where is the evidence that the practice is struggling..?? It is a most excellent service in all respects. I am not convinced the standards will be as good from a merger of the two surgeries.
It's the only doctors surgery in tettenhall wood
Travelling further would be a problem, especially in bad weather. This would be even more difficult for other patients with limited mobility.
The wood road branch I much more of a personalized service which I never feel is the same at the lower green branch. However having more opening times would be an advantage.
it would be crowded if wood end surgery closed
Increased pressure of obtaining an appointment with professionals within a reasonable staff. At present quite accessible.
PLEASE SEE ANSWER TO QUESTION 5 ABOVE.
getting all my medication
As above transport and parking. This move will not benefit anyone in Tettenhall Wood and as far as I can see is a cost cutting measure which will deliver a poorer service
Will have difficulty getting to lower green as have no transport
Have no car and public transport to lower green is not very good. Too far to walk
The main concern is about appointments. I hope there won't be fewer available. However, on occasions when I couldn't get an appointment at Lower Green, I had to go to Wood Road. Perhaps the centralisation might improve the situation?
Access to surgery
What the building would be used for if wood rd is closed. Car park is already well used with school drop offs/pick ups
Not easy to get to Lower Green on public transport from Tettenhall Wood.
As above plus there are many elderly people in Tettenhall Wood and it may be difficult for them to get to Lower Green
Longer waiting time for appointments, lack of parking/disabled parking and trying to get to an appointment via congested traffic on Tettenhall Road and Lower Street
Parking at Lower Street. Concern for the elderly accessing the surgery



Longer waiting time for appointments, lack of parking/disabled parking and trying to get to an appointment via congested traffic on Tettenhall Road and Lower Street
Longer waiting time for appointments, lack of parking/disabled parking and trying to get to an appointment via congested traffic on Tettenhall Road and Lower Street
My main concern is for the residents local to Wood road who will not be easily able to access Lower Green. Will the doctors and medical staff increase their home visits?
This could have an impact on getting appointments at lower green.
I moved to be live close to a GP surgery and chemist wanting to keep my independence and walk to the surgery with my assistance dog.
I am able to drive but I am concerned for elderly patients that are currently able to walk if the surgery is close to their home
See above but more for my elderly father
Tettenhall surgery is not within easy walking distance from the number 1 bus route.
As above
Any jobs that may be lost and also the closed down building will become an eyesore, unless it is used for other businesses.
Less convenient. Will make it more difficult to make appointments.
Greater volumes of traffic on limited parking at Lower Grw
Totally unsuitable for me as I am physically disabled and my wife who has dementia
Longer waiting times for appointments at Lower Green, less convenient for Tettenhall Wood residents, parking problems at Lower Green
Difficulties accessing the other branch for older people, parents of small children and those experiencing debilitating conditions.
Parking at Lower green. What the building will be used for on wood road and issues with well used car park there that we rely on for school runs.
Limited parking, no direct bus route.wi
As above
Increase carbon foot print to get to Lower Green. There is no direct acces by public transport to Lower Green. Potential for dramatic increase in home visits thereby tying up doctors time. People will be detered from seeking medical attention becaiusc they cannot attend Lower Green.
the repeat prescription system/parking at Lower Green
Distance from tettenhall wood area to Lower Green. Lack of parking at Lower Green.
Limited parking at LG, difficult to travel to LG on public transport
I am 86 with no car and there is no direct bus service to Lower Green.
Accessibility of services as I don't drive and find walking difficult - I'm sure other patients from Tettenhall Wood will be in the same position.
Particularly for older patients and those who don't drive.
As above, but longer delays to make a/ for appointment/doctors due to larger area of people

The surgery will gain from closing the site financially, but as you have already stated you experience difficulty in recruiting Doctors, so the Doctor numbers will not increase at Lower Green creating longer waiting times for appointments or to be seen. I would like to see weekend and late evening appointments for those that work full time will this ever happen? Even the practise Nurse is not available five days a week.

Difficult to understand the decision to vclose. Will attend drop in, but fear is that it will lead to overcrowding at Lower Green, less appointments, long delays talking to a receptionist, not sufficient parking. We do not hear of the employment of another GP being financed with closure. What happens to current staff at Wood Road?Clinics? Will ther be more phonelines, more clinics, longer working hours? Has the building of apartments for the elderly all around TettenhallWood and tettenhall been taken into the equation?

Concerns over patient well being and that this will have a financial benefit for the partners and a negative health implication for patients

Logistics for the elderly in getting to the surgery. Even though close to a bus route that encompasses Tettenhall Wood, there is still an element of walking which some may find difficult. With the advent of repeat prescriptions online, should be less visitation.

It is to far to travel to the tettenhall surgery for the elderley and young moms with no transport its not the easist walk when tou get of the bus

Lower green ,won't be able to get there ,will never be appointment, be quicker to go to emergency doctor or waste a and e time

Difficulty getting to Lower Street and extra demand making it difficult to get an appointment

As above.

For local elderly people who have no transport getting to lower green will be a nightmare

None

When I couldn't get an appointment at lower green, I was offered Wood Road, what will happen when it closes, I won't get an appointment at all, or might be weeks.

As above. Also we have always been able to get same day appointments at the Wood Rd surgery. If all patients went to Lower Green I feel this would probably not be the case & we would have to wait longer to get an appointment.

Can Lower green cope with extra patients and will we have to wait longer before we get an appointment

Parking, availability of appointments

Apart from the above there is already limited parking at Lower Green

Lower Green surgery is on an Incline for seriously ill patients who have to visit nurse regularly for bloods to be done etc...then make way uphill to Tettenhall Ed to catch bus home.....I know this from 3 patients I have cared for in past few years, which is why I left job and ensured they did not have to suffer continuing to do this. 2/3 now deceased. a to alld for the bus home.

The bus service via Henwood Road is too infrequent to be a viable option for getting to Lower Green. For some people it will mean an alternative choice of having to get 2 buses to get there. Also the car park at Lower Green is ridiculously small for the extra numbers of people going there. It is extremely difficult for the elderly in Tettenhall Wood to get there and there is a large percentage of elderly people in that area. It may also have a negative effect on the Chemist in Tettenhall Wood. Also requests for prescriptions will have to be sent by post, unless requests can be made by phone or email.

See 5
As above
Travel. Alternative doctors still a distance to travel.
None, I'm happy to attend Lower Green for services.
waiting times, elderly members of family being able to get to the surgery.
Limited parking, much further to travel to drop off scrips.
Ease of getting early app.and parking facilities
People living near the site may have difficulties getting to Lower Green, although there is a good bus service.
If you see the combined amount of patients at lower green then there will not be enough room in the waiting room. Also will it be harder to get an appointment.
not being able to get an appointment in a reasonable time and the possibility of not being able to travel the extra distance.
Putting the two surgeries together may increase appointment waiting time
None
None personally, but I can appreciate that people living in Tettenhall Wood might feel differently.
It may mean that Lower Green surgery will be busier and will need to be staffed appropriately.
Tettenhall itself won't have its own GP practise.
Not being able to attend Lower Street
It will affect the persons who find difficulty travelling to the Lower St practice.
Being unable to access Lower Street as easily as Wood Road
It's not very accessible to all patients- how do I request a repeat prescription, because you're not allowed to do so over the phone
Vital health service missing in this area
actually being able to attend Lower Street
Service is used by locals, but power green is not as easily accessible. Some of the older user would have to walk, get a lift, bus to Tettenhall Road and walk down and back up to stops which maybe ok for some but majority who suffer ill health and issues will struggle.
Not being able to access a Doctor.
There are a great number of older people on tettenhall wood,who will struggle to get to the alternative surgery
Main concern is the increased waiting time to see a Dr at Lower Green when the number of patients increase after the closure of Wood Rd Branch
Please see answer to question 5!
Will waiting times be longer? Will the surgery open on a saturday?
Same concerns as stated in previous 'box' !
accessing the surgery, as i do not drive
I myself.plus my husband rely on wood road surgery and the doctors to be close.with in walking distant.
I myself.plus my husband rely on wood road surgery and the doctors to be close.with in walking distant.
Will lower green become overcrowded? Will there be a shortage of appointments
Ease of access by elderly parents
As above

Long term local patients may not have the transport to travel to Lower Green, this is a NHS problem not a patients.

Distance. Will there be fewer appointments available if based on one site only?

There are many elderly people in Tettenhallwood that frequent the wood road surgery, my 82 year old mother being one of them. It will be impossible for her to attend lower street surgery as she is unable to walk very far and once at lower street surgery it is a substantial UPHILL walk to get to a bus stop to return to Tettenhallwood. People like yourselves who make these kind of decisions always assume that people have cars or have access to someone with a car, well for my mother and many like her this just simply isn't the case. This proposed closure just simply isn't feasible for the people of Tettenhallwood.

I worry that appointments will become harder to obtain

All the above, plus the need to provide patient centred accessible healthcare

Difficulties in getting appointments. Protracted waiting times for appointments.

In addition to my answers for question 5, I am concerned that Lower Green is too far for me to walk to and if I was unable to drive I would have to have a taxi which I may not be able to afford.

Distance. Exacerbated during inclement weather. lack of public transport. Travelling in dark hours.

If I can renew my prescription on line then it will be OK for me

The service I have received to date could not be better. At lower green I am sure it can only get worse - maybe much worse

Pressure on parking at L.Green.. mitigated by appts system. Longer wait to see GP (but perhaps GPs can spend longer in surgery at L.Green)

Will the existing facilities at Lower Green be adequate to cope with an additional influx of patients who currently use Wood Road? Will parking facilities at Lower Green be adequate if the two surgeries are combined?

air is too far away to attend another surgery

I am a regular up the doctors due to my conditions I will not be able to get there very easily without help

Such a long walk is very tiring and will not help get accurate results of the regular tests I have.

distance from my home; lack of parking so would have to walk in often inclement weather. This is likely to have a negative impact on any tests I might need, such as blood pressure.

Hard to travel to if don't drive

It will be detrimental to the patients if wood road closes as it will be further to travel to lower green Which is not easy to get to if you don't drive as it is not on a bus route and would mean having to pay for taxi's which is not good. It could also mean longer wait time for an appointment if all patients are having to go to lower green

as above

Viability of elderly or physically/mentally impaired patients getting to practice not within close proximity

Parking at Lower Green surgery

I live next to Wood Road surgery and am concerned about what alternative use the premises may have, if placed on the market. Not only this, but if the premises are acquired by another medical practice, many patients may choose to move from you. I am also concerned about the loss of this amenity and the impact the closure will have on the value and marketability of my property.

More patients at lower green means a much busier practice so it will take even longer to get an appointment.
Not many emergency appointments, not the doctor you normally see.
Lower Green is very difficult to get by public transport, even more so if you are unwell.
Efficiency and the availability of appointments. Also, I am concerned about the ability of Lloyd's pharmacy to cope efficiently with the increased load.
Letting the comminty down
Not being able to see a doctor within 24hrs
It could be difficult to get to lower green if you have not got transport
It means people have to travel further. When you are unwell, you do not feel like travelling. I suspect that this will lead to more ambulance call outs.
Increased waiting times for appointments and gp consultations
People unable to travel to lower green..
Although I prefer Lower St. Venue because of on site pharmacy I am aware that there are a number of elderly people who would struggle to get there because if the distance & heavy traffic,
As above plus location of Hearing Clinic
As above. Difficult for those who depend on being close to Wood Road or are without transport, no bus service.
Parking at lower green is not great now and will get worse. Losing the doctors surgery is detrimental to Tettenhall Wood community and village
I would have to consider changing my doctors as its harder for myself and family to get to Lower Green, which really don't want to as I have been coming here for years
A longer wait for appointments.
Insufficient parking. Lower street surgery already slow and overcrowded.
If all patients have to visit Lower Green, appointments will become harder to obtain.
The lack of parking at Lower Green
Further to travel and reduced parking facilities
reduction of medical provision
Longer waiting times.
I think it will result in delays securing an appointment to see a doctor or nurse. Is this a cost cutting plan that will be detrimental to patients?
More patients using Lower Green and inadequate parking. I visited this week and had to park non a housing estate 5 minutes away, apparently the Incontinence Team are now based at Lower Green and the staff have basically taken all car park and surrounding spaces.